



Review Sheet

Last Reviewed
24 Apr '24Last Amended
24 Apr '24Next Planned Review in 12 months, or
sooner as required.

Business impact



Minimal action required circulate information amongst relevant parties.

Reason for this review

Scheduled review

Were changes made?

Yes

Summary:

This policy has been reviewed and updated to remove reference to the fast track DBS check service which was introduced by the Government during the Coronavirus pandemic but was withdrawn in May 2023. The references and further reading have also been checked and updated.

Relevant legislation:

- Serious Organised Crime and Police Act 2005 (commencement No.16) Order 2020
- Police Act 1997(Criminal Records)(Amendment) Regulations 2020
- The Police Act 1997
- Rehabilitation of Offenders Act 1974 (Exceptions) Order
- The Care Act 2014
- Health and Social Care Act 2008 (Registration and Regulated Activities) (Amendment) Regulations 2015
- Safeguarding Vulnerable Groups Act 2006
- Data Protection Act 2018
- UK GDPR

Underpinning knowledge - What have we used to ensure that the policy is current:

- Author: Hertfordshire Gov.UK, (2019), *Disclosure Risk Assessment Form*. [Online] Available from: <https://www.hertfordshire.gov.uk/media-library/documents/childrens-services/hscb/professionals/dbs-risk-assessment-form-appendix-7.pdf> [Accessed: 24/4/2024]
- Author: Home Office, (2022), *Guidance - Criminal records checks for overseas applicants*. [Online] Available from: <https://www.gov.uk/government/publications/criminal-records-checks-for-overseas-applicants> [Accessed: 24/4/2024]
- Author: CARE QUALITY COMMISSION, (2023), *Urgent registration applications*. [Online] Available from: <https://www.cqc.org.uk/guidance-providers/registration/covid-19-registrations> [Accessed: 24/4/2024]
- Author: GOVERNMENT, (2020), *Rehabilitation of Offenders Act 1974*. [Online] Available from: <https://legislation.gov.uk/ukpga/1974/53> [Accessed: 24/4/2024]
- Author: GOVERNMENT, (2023), *Disclosure and Barring Service*. [Online] Available from: <https://www.gov.uk/government/organisations/disclosure-and-barring-service> [Accessed: 24/4/2024]
- Author: CQC, (2019), *Disclosure and Barring Service (DBS) checks (formerly criminal record (CRB) and barring checks)*. [Online] Available from: https://www.cqc.org.uk/sites/default/files/20191113_Disclosure_and_Barring_Service_DBS [Accessed: 24/4/2024]

Suggested action:

- Encourage sharing the policy through the use of the QCS App

Equality Impact Assessment:

QCS have undertaken an equality analysis during the review of this policy. This statement is a written record that demonstrates that we have shown due regard to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations with respect to the characteristics protected by equality law.

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**1. Purpose**

1.1 To ensure that those members of staff who are engaged in a regulated activity with vulnerable adults and/or children are subject to a DBS check of the appropriate level and that Medcom Personnel Ltd complies with its duties under the Rehabilitation of Offenders Act 1974 (Exceptions) Order.

1.2 To ensure that Medcom Personnel Ltd only employs people who are safe to work with Service Users and that Medcom Personnel Ltd knows when a barring referral to the DBS is required.

1.3 To support Medcom Personnel Ltd in meeting the following Key Lines of Enquiry/Quality Statements (New):

Key Question	Key Lines of Enquiry	Quality Statements (New)
SAFE	S1: How do systems, processes and practices keep people safe and safeguarded from abuse?	QSS3: Safeguarding
SAFE	S3: How does the service make sure that there are sufficient numbers of suitable staff to support people to stay safe and meet their needs?	QSS6: Safe and effective staffing
WELL-LED	W2: Does the governance framework ensure that responsibilities are clear and that quality performance, risks and regulatory requirements are understood and managed?	QSW5: Governance, management and sustainability

1.4 To meet the legal requirements of the regulated activities that Medcom Personnel Ltd is registered to provide:

- | Serious Organised Crime and Police Act 2005 (commencement No.16) Order 2020
- | Police Act 1997(Criminal Records)(Amendment) Regulations 2020
- | The Police Act 1997
- | Rehabilitation of Offenders Act 1974 (Exceptions) Order
- | The Care Act 2014
- | Health and Social Care Act 2008 (Registration and Regulated Activities) (Amendment) Regulations 2015
- | Safeguarding Vulnerable Groups Act 2006
- | Data Protection Act 2018
- | UK GDPR



2. Scope

2.1 The following roles may be affected by this policy:

- | All staff
- | Volunteers
- | Student placements
- | Work placements
- | Agency staff

2.2 The following Service Users may be affected by this policy:

- | Service Users

2.3 The following stakeholders may be affected by this policy:

- | Family
- | Commissioners
- | External health professionals
- | Local Authority
- | NHS



3. Objectives

3.1 To ensure that Medcom Personnel Ltd has a clear, straightforward policy outlining when a DBS check will be required, at what level and how this will be maintained on an ongoing basis.

3.2 To ensure that those individuals carrying out regulated activities are aware of the requirement to hold a valid and current DBS check.

3.3 To ensure that there is a clear understanding at the recruitment stage of what Medcom Personnel Ltd can ask about convictions.

3.4 To ensure that Medcom Personnel Ltd follows the most up-to-date guidance from the CQC and that the safety of Service Users is promoted.

3.5 To ensure that all DBS checks are stored in accordance with the law on Data Protection.



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4. Policy

4.1 Medcom Personnel Ltd is committed to the fair treatment of its staff, potential staff or Service Users, regardless of race, gender, religion, sexual orientation, responsibilities for dependants, age, physical/mental disability or offending background. Medcom Personnel Ltd actively promotes equality of opportunity for all with the right mix of talent, skills and potential and welcomes applications from a wide range of candidates, including those with criminal records. Medcom Personnel Ltd selects all candidates for interview based on their skills, qualifications and experience.

4.2 As an organisation using the DBS service to assess applicants' suitability for positions of trust, Medcom Personnel Ltd complies fully with the DBS Code of Practice regarding the correct handling, use, storage, retention and disposal of disclosures and information. Medcom Personnel Ltd undertakes to treat all applicants for positions fairly. It undertakes not to discriminate unfairly against any subject of a Disclosure on the basis of a conviction or other information revealed.

4.3 Medcom Personnel Ltd complies fully with its obligations under the Data Protection Act 2018 and other relevant legislation pertaining to the safe handling, use, storage, retention and disposal of disclosure information.

Medcom Personnel Ltd takes its duties to protect Service Users from unsuitable people gaining access to them very seriously. Medcom Personnel Ltd balances this duty with respect for human rights, privacy and compliance with UK GDPR.

Prospective employees are required to disclose any criminal convictions, warnings or reprimands at all stages of the recruitment and selection process. This will include all spent (as well as unspent) convictions, cautions and reprimands. Candidates will be informed that failure to disclose could result in a conditional offer being withdrawn. Candidates will also be informed that any disclosure will be held in confidence and discussed only with the HR Team as appropriate.

Any data collected as part of this policy will be processed in accordance with current data protection legislation, the Privacy Notice issued to staff and the Data Security and Data Retention Policy and Procedure at Medcom Personnel Ltd. Medcom Personnel Ltd appreciates that certain data related to criminal records will be special category data and Medcom Personnel Ltd will process this data accordingly.

4.4 Medcom Personnel Ltd considers that the roles below will fall within the groups requiring DBS checks and that are **Excepted Roles**, allowing Medcom Personnel Ltd to ask questions about any spent convictions:

- | Any work defined as regulated activity relating to children within the meaning of Schedule 4 Part 1 of the Safeguarding Vulnerable Groups Act 2006
- | Any work defined as "work with children" in regulation 5C of the Police Act 1997 (Criminal Records) Regulations 2002
- | Any work defined as regulated activity relating to adults within the meaning of Schedule 4 Part 2 of the Safeguarding Vulnerable Groups Act 2006
- | Any work defined as "work with adults" in regulation 5B of the Police Act 1997 (Criminal Records) Regulations 2002; and
- | Any office or employment which is concerned with:
 - | The provision of care services to vulnerable adults; or
 - | The representation of, or advocacy services for, vulnerable adults by a service that has been approved by the Secretary of State or created under any enactment
 - | And which is of such a kind as to enable a person, in the course of his normal duties, to have access to vulnerable adults in receipt of such services

4.5 However, Medcom Personnel Ltd will also undertake a risk assessment of each role to ascertain the level of checks to be undertaken (if any), in line with the appropriate guidance issued by the Disclosure and Barring Service.

4.6 Medcom Personnel Ltd will comply with the provisions of the Rehabilitation of Offenders Act 1974 (Exceptions) Order as set out in this policy.

4.7 This policy should be read alongside the Recruitment Policy and Procedure.

4.8 This policy does not form part of any contract of employment and may be amended at any time.



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5. Procedure

5.1 DBS Process

A DBS Certificate will be requested as part of pre-recruitment checks at Medcom Personnel Ltd following an offer of employment for any role which has been assessed as requiring a DBS check, including volunteering roles. In the event that the role does not require a DBS check, Medcom Personnel Ltd may ask the individual to voluntarily disclose their criminal record history, and/or, may ask the individual to obtain a basic DBS check.

5.2 The recruiting manager will determine whether a DBS check is required for the post and the appropriate level. The Disclosure and Barring Service Eligibility Flowchart supporting this policy provides a useful guide for managers.

5.3 Medcom Personnel Ltd expects all current and prospective members of staff to voluntarily disclose any spent and unspent convictions. Medcom Personnel Ltd is entitled to ask about spent convictions on the basis that the role is an **Excepted Occupation**. For guidance on when a conviction will be unspent, please see the table that supports this policy.

5.4 As an organisation assessing an applicants' suitability for positions which are included in the **Rehabilitation of Offenders Act 1974 (Exceptions) Order** using criminal record checks processed through the Disclosure and Barring Service (DBS), Medcom Personnel Ltd complies fully with the Code of Practice and undertakes to treat all applicants for positions fairly.

Medcom Personnel Ltd undertakes to not discriminate unfairly against any person who is the subject of a criminal record check on the basis of a conviction or other information revealed.

Medcom Personnel Ltd can only ask an individual to provide details of convictions and cautions that it is legally entitled to know about. A DBS Certificate at either standard or enhanced level can legally be requested where the position is one that is included in the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 as amended, and, where appropriate, Police Act Regulations as amended. It is the view of Medcom Personnel Ltd that most of the job roles provided by Medcom Personnel Ltd will be excepted roles and Medcom Personnel Ltd will be entitled to request details of any spent convictions.

5.5 Medcom Personnel Ltd can only ask an individual about convictions and cautions that are not protected.

5.6 Medcom Personnel Ltd ensures that all those in Medcom Personnel Ltd who are involved in the recruitment process have been suitably trained to identify and assess the relevance and circumstances of offences.

5.7 Medcom Personnel Ltd also ensures that they have received appropriate guidance and training in the relevant legislation relating to the employment of ex-offenders, e.g. the Rehabilitation of Offenders Act 1974.

5.8 An application for a criminal record check is only submitted to DBS after a thorough risk assessment has indicated that one is both proportionate and relevant to the position concerned. For those positions where a criminal record check is identified as necessary, all application forms, job adverts and recruitment briefs will contain a statement that a DBS Certificate will be required as a condition of employment in the event of the individual being offered the position.

5.9 At interview, or in a separate discussion, Medcom Personnel Ltd ensures that an open and measured discussion takes place on the subject of any offences or other matter that might be relevant to the position. Failure to reveal information that is directly relevant to the position sought could lead to the withdrawal of an offer of employment or, if the employment has commenced, dismissal from that employment. Medcom Personnel Ltd considers that failure to reveal information that is directly relevant to the position sought would be an act of gross misconduct.

5.10 DBS Update Service

Medcom Personnel Ltd may require candidates and current employees who already have existing DBS Certificates to sign up to the DBS Update Service and consent to Medcom Personnel Ltd having access to it. This allows Medcom Personnel Ltd to carry out checks to see if any new information has come to light since the date of the original check. It is the decision of Medcom Personnel Ltd as to whether it will pay this fee on behalf of the candidate or employee.

5.11 Handling and Disposal of Disclosure Information

Medcom Personnel Ltd will take the following steps when handling and disposing of disclosure information:

- 1 Ensure that disclosures are available only to those who need to have access to them in the course of their duties relevant to recruitment and vetting. The DBS maintains a record of all those to whom



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certificates and certificate information has been revealed. It is a criminal offence to pass disclosure information to anyone who is not entitled to receive it

- | Ensure that disclosure information is kept in secure conditions in a locked, non-portable container (wherever possible, in rooms to which access is limited to staff engaged in recruitment work). Keys or combinations to the container must not be freely available within Medcom Personnel Ltd and access must be restricted to named individuals who are entitled to see it as part of their duties
- | Ensure that no copies of disclosure information (in any format) are made without the prior agreement of the DBS or as the result of a stipulated requirement relating to its e-channel service
- | Use certificate information only for the specific purpose for which it was requested and for which the applicant's full consent has been given
- | Retain disclosure information only for as long as is necessary, this is usually for a maximum of six months following the recruitment decision for which it was obtained, unless a dispute is raised or, in exceptional circumstances, where DBS agreement is obtained. However, as per CQC guidance, social care services can keep the top third of the DBS certificate for up to 12 months or until inspectors have seen them. DBS certificates should not be kept on file simply in case it is useful in the future. The DBS will only permit extended retention when it considers it appropriate after taking into account both human rights and data protection rules
- | Dispose of disclosure information securely (by shredding, pulping or burning). Self-evidently, copies of disclosures must be destroyed with the originals, although the DBS anticipates that employers will wish to retain details of:
 - | The name of the candidate
 - | The date of the search
 - | The type of search
 - | The position
 - | The DBS reference number, and
 - | The recruitment decision taken
- | Open confidential waste sacks and other open receptacles (even if they eventually lead to secure disposal after the waste leaves the building) are considered to be an inappropriate method of disposal. In most cases, employers will wish to use shredders to dispose of disclosure information, preferably also disposing of the shredded information securely
- | Ensure that any additional police information, including information as to its existence, is not revealed to the disclosure applicant and is disposed of in the appropriate manner and at the appropriate time

5.12 Positive Disclosure

If there is a positive disclosure in any returned DBS check then this does not automatically mean that the person should not be employed. Medcom Personnel Ltd should review the nature of the information disclosed against the role the person will be undertaking and make a decision on the suitability of employment. Any decision should be based upon a robust, fair, transparent and equitable risk assessment process that is specific to the content of the disclosure and the role to be undertaken. Any decision made regarding the person's employment should be recorded and be able to be justified. The actual DBS disclosure should be held in line with data protection and the process highlighted in 5.11.

5.13 Overseas Criminal Records Checks

The application process for criminal records checks or 'Certificates of Good Character' for a candidate from overseas varies from country to country. Medcom Personnel Ltd can apply to the relevant embassy in the UK where this is required. Where further help or support is needed, the [Disclosure & Barring Service](#) can be contacted for support.

A certificate is required for all candidates to Medcom Personnel Ltd who have lived outside of the UK for 12 months or more (whether continuously or in total) in the last ten years, while aged 18 or over.

Getting a criminal records check for time spent abroad

Details of how to obtain a criminal records check from the relevant authorities abroad are available at [GOV.UK](#).

If the country concerned is not listed, Medcom Personnel Ltd will contact the relevant embassy or consulate for further [details](#).

If Medcom Personnel Ltd cannot obtain a criminal record certificate from the relevant country



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It is not always possible to obtain a certificate from countries that do not have functioning criminal record regimes or refuse to provide these to anyone other than their own citizens.

In the absence of available checks, Medcom Personnel Ltd must obtain as much information as possible in the form of references before deciding whether to make an offer of employment.

5.14 Rehabilitation of Ex-Offenders

Medcom Personnel Ltd complies with The Rehabilitation of Offenders Act 1974 and seeks to ensure that past offence(s) do not impact on an individual's life after the offence(s), if they have continued to abide by the law. This usually means that Medcom Personnel Ltd does not consider any spent conviction unless someone wants to work with children, young people or adults at risk.

5.15 A person who has been convicted of a criminal offence but does not re-offend during a specific period will be entitled to treat themselves as having a clean record in certain circumstances. The effect is to treat this conviction as "spent", meaning that the person is not obliged to disclose it. This is unless the occupation for which they are employed is an "excepted occupation" or if the rehabilitation period has not yet expired. The individual will be told if the role they have applied for is an excepted occupation.

5.16 When someone is applying to work with children, young people, or adults at risk - regardless of whether a conviction is deemed spent - you are required by law to inform Medcom Personnel Ltd. Failure to disclose this is a gross misconduct offence and may lead to summary dismissal or, if not yet employed, withdrawal of an offer of employment.

5.17 A Disclosure is only requested after a thorough risk assessment has indicated that one is both proportionate and relevant to the position concerned. For those positions whereby a Disclosure is required, all application forms, job adverts and recruitment briefs will contain a statement that a Disclosure will be requested in the event of the individual being offered the position.

5.18 Having a criminal record will not necessarily bar a person from working with Medcom Personnel Ltd. This will depend on the nature of the position and the circumstances and background of the offences.

5.19 Following the changes to the DBS Filtering rules on 28 November 2020, Medcom Personnel Ltd will not ask about youth cautions, reprimands or warnings. Medcom Personnel Ltd also acknowledges that the multiple conviction rule has been removed, meaning that if a current or prospective member of staff has more than one conviction, each conviction will be considered against the remaining rules individually, rather than all being automatically disclosed. It does not matter what type of offence it is or how much time has passed.

5.20 Barring Referral

It is a legal requirement that Medcom Personnel Ltd must make a referral to the DBS to be added to the barred list where there is evidence that a worker is guilty of misconduct by harming a Service Users or putting a Service Users at risk of being harmed. As a result, the worker is dismissed or removed from their care role.

The DBS barred list makes sure that any person who has been guilty of misconduct by harming a Service Users should not be able to get a new job elsewhere in a care position.

A referral must be made when Medcom Personnel Ltd has dismissed or removed the individual from working in a care role because they have done at least one of the following:

- 1 Engaged in relevant conduct that has harmed the Service Users or put them at risk of harm
- 1 Been cautioned or convicted for a relevant offence
- 1 Satisfied the Harm Test (i.e. there has been no relevant conduct but the risk of harm still exists)

Harm can take many forms and includes sexual harm, physical harm, financial harm, neglect, emotional harm, psychological harm and verbal harm.

Referrals to DBS can be made online or by post.



6. Definitions

6.1 Caution

- | A formal warning about future conduct given by a senior police officer, usually in a police station, after a person has admitted an offence. It is used as an alternative to a charge and possible prosecution, generally used for juvenile or first-time offences. Basically, there are two types of caution, which we have noted below:
 - | **Simple Caution** - previously known as a formal caution - is used to deal quickly and simply with those who commit less serious crimes. It aims to divert offenders away from appearing in court and to reduce the likelihood of them offending again
 - | **Conditional Caution** - introduced by the Criminal Justice Act 2003, differs from a simple caution in that the offender must comply with certain conditions to receive the caution and to avoid prosecution for the offence they have committed. Like simple cautions, conditional cautions aim to keep lower level offenders out of court. The conditions are usually in the form of rehabilitation or reparation where the offender is requested to repair/or make good the damage caused. The offender may be requested to pay financial compensation

6.2 Child

- | A person aged under 18

6.3 Criminal Record

- | A record of convictions held on the Police National Computer (PNC) for individuals convicted of crimes (includes information on cautions, reprimands, final warnings and bind-overs)

6.4 Disclosure

- | Disclosure is the term that is used to describe the service provided by the Disclosure and Barring Service (DBS) and the document issued to the applicant and Registered Body when a DBS check has been completed

6.5 Special Category Data

- | Special Category Data is a category of data which is more sensitive than normal personal data. This includes data which relates to:
 - | Race
 - | Ethnic origin
 - | Politics
 - | Religion
 - | Trade union membership
 - | Genetics
 - | Biometrics (where used for ID purposes)
 - | Health
 - | Sex life
 - | Sexual orientation

6.6 Coronavirus (COVID-19)

- | Novel coronavirus is a new strain of coronavirus first identified in Wuhan City, China. The virus was named Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2). The disease it causes is called COVID-19

6.7 Pandemic

- | A pandemic is the worldwide spread of a new disease. COVID-19 was characterised as a pandemic on 11 March 2020

6.8 Excepted Occupation

- | A role that falls within the Rehabilitation of Offenders 1974 (Exceptions) Order and which entitles an employer to request a DBS check to reveal all spent and unspent convictions

6.9 Spent Conviction

- | A spent conviction is a conviction which, under the terms of the Rehabilitation of Offenders Act 1974, can be effectively ignored after a specified amount of time. The amount of time for rehabilitation depends on the sentence imposed, not on the offence



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6.10 Unspent Conviction

- | A conviction which is sufficiently historical to fall outside the time periods where a conviction would be classed as unspent

6.11 Regulated Activities

- | The definition of regulated activity relating to adults identifies the activities which, if any adult requires them, lead to that adult being considered vulnerable at that particular time. There are six categories of regulated activity, and a broad outline of these categories is set out below:
- | **Provision of Health Care** – Any healthcare professional providing health care to an adult, or anyone who provides health care to an adult under the direction or supervision of a healthcare professional
- | **Provision of Personal Care** – This means any of the following:
 - | Providing physical assistance with eating or drinking including the administration of parenteral nutrition, going to the toilet, washing or bathing, dressing, oral care, or the care of the skin, hair or nails because of an adult's age, illness or disability
 - | Prompting and supervising an adult in relation to the above activities who, because of their age, illness or disability, would otherwise be unable to make a decision to perform the above
 - | Training, instructing or offering advice or guidance which relates to the performance of the above activities to an adult who requires it because of their age, illness or disability
- | **Provision of Social Work** – The provision of social care by a social care worker which is required in connection with any health care or social services to an adult who is a client or potential client
- | **Provision of Assistance in Relation to General Household Matters** – The provision of assistance to an adult because of their age, illness or disability, in relation to managing the person's cash, paying their bills or shopping on their behalf
- | **Provision of Assistance in the Conduct of a Person's Own Affairs** – Anyone who provides various forms of assistance in the conduct of an adult's own affairs, for example, by virtue of an enduring power of attorney. Please see the Safeguarding Vulnerable Groups Act 2006, as amended by the Protection of Freedoms Act 2012, for the further categories which are covered here
- | **The Conveying of Adults** – A person who transports an adult because of their age, illness or disability either to or from their place of residence and a place where they have received, or will be receiving, health care, personal care or social care; or between places where they have received or will be receiving health care, personal care or social care. This will not include family and friends or taxi drivers
- | In addition, any activity which consists of or involves the day-to-day management or supervision of a person carrying out a regulated activity on a regular basis is in itself a regulated activity



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Key Facts - Professionals

Professionals providing this service should be aware of the following:

- | Employees are required to disclose all unspent convictions if asked to do so
- | Strict rehabilitation periods apply to convictions and once these have expired and there has been no re-offending, the conviction is treated as spent
- | Employees whose roles fall under Excepted Occupations are required to disclose all spent and unspent convictions
- | All health and social care providers registered with the CQC, are responsible for checking the suitability of their staff
- | Providers should undertake checks at the appropriate level for staff and volunteers who are eligible for them. They should consider the eligibility of everyone employed, including contracted staff, temporary staff, bank staff, practitioners working under practising privileges, volunteers, students and learners, and contractors
- | Providers should risk-assess different roles and look at their responsibilities and activities to determine if staff are eligible for a DBS check and to what level. The CQC expects providers to be able to show that they have undertaken this risk assessment, especially where they have decided not to undertake a check
- | There is no requirement for a service that directly employs its own staff to repeat DBS checks within a set period. For example, there is no blanket rule such as re-checking all employees every three years. However, employers can re-check their staff whenever they think it is necessary. Any additional checks should be proportionate to risk and Medcom Personnel Ltd should check any contractual requirements



Key Facts - People affected by the service

People affected by this service should be aware of the following:

- | Medcom Personnel Ltd owes a duty to protect your health and safety. Medcom Personnel Ltd therefore undertakes DBS checks, where at all possible, to identify areas of risk
- | Medcom Personnel Ltd wishes to give opportunities to all individuals, regardless of background. However, it must be acknowledged that some areas of business within Medcom Personnel Ltd require absolute protection of vulnerable Service Users, and must take this into account when making recruitment decisions



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Further Reading

As well as the information in the 'underpinning knowledge' section of the review sheet we recommend that you add to your understanding in this policy area by considering the following materials:

GOV.UK - Filtering rules for DBS certificates:

https://www.gov.uk/government/publications/filtering-rules-for-criminal-record-check-certificates?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=e26e6153-e28d-4406-9943-87dedc06b38a&utm_content=daily

GOV.UK - Filtering scenario guidance:

https://www.gov.uk/government/publications/filtering-scenario-guidance?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=cc281ac0-6f74-400f-93ce-30e60c07b8b5&utm_content=daily

GOV.UK - Rehabilitation Periods:

https://www.gov.uk/guidance/rehabilitation-periods?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=39f16687-482e-4e6f-9ea6-0dfcf3cf22f8&utm_content=daily

GOV.UK - DBS Update Service:

<https://www.gov.uk/dbs-update-service>

GOV.UK - Guidance on the Rehabilitation of Offenders Act 1974 and the Exceptions Order 1975:

<https://www.gov.uk/government/publications/new-guidance-on-the-rehabilitation-of-offenders-act-1974>

GOV.UK - Making Barring Referrals to the DBS:

<https://www.gov.uk/guidance/making-barring-referrals-to-the-dbs>

GOV.UK - DBS Barring Referrals Flowchart:

<https://www.gov.uk/government/publications/dbs-referrals-referral-chart>

GOV.UK - DBS checks: guidance for employers

<https://www.gov.uk/guidance/dbs-check-requests-guidance-for-employers>

Recruitment Policy and Procedure

The following resource can be found within the QCS Resource Centre on the full management system:

DBS Checks – What you need to know factsheet



Outstanding Practice

To be 'outstanding' in this policy area you could provide evidence that:

- 1 Medcom Personnel Ltd is highly proactive in understanding the nature of convictions, supports applicants with convictions to apply, and treats applicants on an individual basis
- 1 Medcom Personnel Ltd can demonstrate a full understanding of whether a role is classed as "Excepted Occupation" or not, and applies the relevant criteria and processes for each
- 1 Medcom Personnel Ltd carries out and retains records of full risk assessments for each role regardless of level
- 1 Medcom Personnel Ltd follows best practice and carries out enhanced checks on all prospective members of staff
- 1 Medcom Personnel Ltd ensures that a clear re-checking practice is established and maintained consistently without exception
- 1 Medcom Personnel Ltd ensures, as far as is possible, that all members of staff are signed up to the update service
- 1 The wide understanding of the policy is enabled by proactive use of the QCS App



Forms

The following forms are included as part of this policy:

Title of form	When would the form be used?	Created by
Defined Rehabilitation Periods - PR04	To check rehabilitation periods.	QCS
DBS Confirmation Form - PR04	To track receipt of the DBS confirmation.	QCS
Positive Disclosure Decision Support Risk Assessment Questionnaire - PR04	When a positive disclosure is received.	QCS
Types of DBS Checks - Guidance - PR04	For information on DBS Checks.	QCS
DBS Flow Chart - PR04	This flowchart is to offer guidance on whether a DBS check is required.	QCS

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The defined rehabilitation periods that Medcom Personnel Ltd adheres to are:

Sentence	Old Rehabilitation Period (pre-March 2014)	New Rehabilitation Period
Custodial sentence over 4 years or a public protection sentence (a custodial sentence for specified sexual and violent offences)	Never spent	Never spent
Custodial sentence (over 2½ years, up to 4 years)	Never spent	7 years (beginning with the day on which the sentence, including any period on licence, is completed)
Custodial sentence (over 6 months, up to 2½ years)	10 years (from date of conviction)	4 years (beginning with the day on which the sentence, including any period on licence, is completed)
Custodial sentence (up to 6 months)	7 years (from date of conviction)	2 years (beginning with the day on which the sentence, including any period on licence, is completed)
Fines	5 years	1 year (beginning with the date of the conviction in respect of which the fine is imposed)
Absolute Discharge	6 months	No rehabilitation period

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 Holywell Lodge, 41 Holywell Hill , St. Albans, AL1 1HE

Name of Individual:	
Date of Birth:	
Post Applied For:	
Recruiting Manager's Name:	
Disclosure Reference Number:	
Disclosure Date:	
Type of Disclosure:	
Returned Disclosure Date:	

Disclosure Outcome	Yes	No	
Cleared to Work			Proceed with standard recruitment process at Medcom Personnel Ltd
Positive Disclosure			Completed 'Positive Disclosure Decision Support Risk Assessment Questionnaire Form'
Other:			
<p><i>Where a candidate is no longer suitable for the role, please refer to the Recruitment Policy and Procedure and complete the 'Recruitment Further Investigation Record'.</i></p>			

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Part A

Name of individual:			
Date of Birth			
Post Applied for:			
Recruiting Manager Name			
Disclosure Reference Number			
Disclosure Date			
Decision (please tick as applicable)			
Employ		Do not employ	
Suspend		Allocate to other work	
<p>*Employ with adjustments to role (give details e.g. supervision, monitoring) State what adjustments are required:</p>			
Discussed with individual Yes/No		Date:	

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Part B

Consider the following questions	Possible Responses	Response	Comments - please complete as fully as possible to inform risk assessment
Do the DBS Listings bar the appointment? If the answer is yes, then the appointment is automatically unlawful and the person must not be appointed to the post. Do not continue with this decision sheet.	Yes		
	No		
Are you satisfied with the candidate's/employee's/volunteer's explanation of the circumstances of the offence? All positive disclosures should be discussed with the candidate. Note down their explanation of the circumstances.	Yes		
	No		
	Unsure		
How serious do you consider the offence to be?	Major		
	Moderate		
	Minor		
Did the offence occur recently? For example, minor offences that occurred a long time ago may be less relevant than ones that are very recent.	Within last;		
	Year		
	3 years		
	10 years		
	Older		
At what age were the offences committed? Was the offence committed as an adult, or as a child or adolescent? Offences that took place years ago may have less relevance now except for serious violent or sexual offences.	Record Age		
What age is the applicant now?	Record Age		

(Continued on next page)

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Consider the following questions	Possible Responses	Response	Comments – please complete as fully as possible to inform risk assessment
<p>Does the disclosure show a pattern of behaviour, or was the offence a one-off? Repeated offences may indicate that the individual has not been able to change his/her offending behaviour and may be more likely to re-offend.</p>	One-off		
	Repeat – frequent		
	Repeat – infrequent		
<p>Have the circumstances that contributed to the applicant committing the offence or behave in such a manner changed for the better? Look at all the circumstances, including the employment pattern and the individual's own explanation.</p>	Yes		
	No		
	Unsure		
<p>Did the applicant disclose any convictions, cautions, reprimands or final warnings which would not be filtered in line with current guidance, as part of the application process/at interview/or during their employment? Note that a failure to disclose a relevant offence, without a satisfactory reason, will be a breach of contract and render any employment offer void or where the individual is an employee lead to disciplinary action which could lead to their dismissal.</p>	Yes		
	No – no reason given		
	No – but reason given		
<p>Are there any concerns regarding the employee's motivations for working with vulnerable adults or where there may be children?</p>	Yes		
	No		
<p>Is there any evidence regarding any inability to manage conflict, cope with challenging behaviour?</p>	Yes		
	No		
<p>Were any gaps in employment identified and were these cause for concern?</p>	Yes		
	No		

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Consider the following questions	Possible Responses	Response	Comments – please complete as fully as possible to inform risk assessment
Were both employer references satisfactory and references verified by telephone?	Yes		
	No		
Does the post involve responsibility for finance, items of value or other high-risk areas such as access to Service Users finances/property? This is particularly relevant where the disclosed offences are related to robbery, burglary or fraud.	High		
	Moderate		
	Low		
Does the role allow the opportunity to re-offend? Consider the nature of the post in relation to the disclosed offence (s).	Yes		
	No		
What level of management supervision will the person receive? What opportunity would there be to re-offend? Will supervision reduce the risk? How much responsibility does the post carry?	High		
	Moderate		
	Low		
What mechanisms are in place to track the individual's progress? Probationary period or appraisal system allows for the possibility of the person moving to a role they are not currently safe for, or moving into a 'safer' role or dismissed if there is a deterioration.	Adequate		
	Inadequate		

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Part C

Summary of evidence considered and rationale for this decision. Any additional comments from the hiring manager:

Do you wish to proceed with employment? Yes/No (if yes, please explain why here):

Date:.....

Name:.....

Signature:.....

Outcome: Agreement to continue with offer/withdraw offer (if agreed, please give details of the evidence relied upon to make this decision)

Name:.....

Date risk assessment authorised:.....

Signature:.....

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The Disclosure and Barring Service (DBS) offers three types of criminal record check:

Basic DBS check contains details of unspent convictions, conditional and unconditional cautions, or a statement that the individual has no such convictions or cautions. An individual can apply directly to the Disclosure and Barring Service to obtain a basic check

Standard DBS check contains details of an individual's convictions, cautions, reprimands or warnings recorded on police central records and includes both 'spent' and 'unspent' convictions. These are shown on a criminal records check

Enhanced DBS check contains the same details as a standard check, together with any information held locally by police forces that it is reasonably considered might be relevant to the post applied for. These can only be applied for in the event that the post is an excepted post included in both the Exceptions Order and the Police Act Regulations

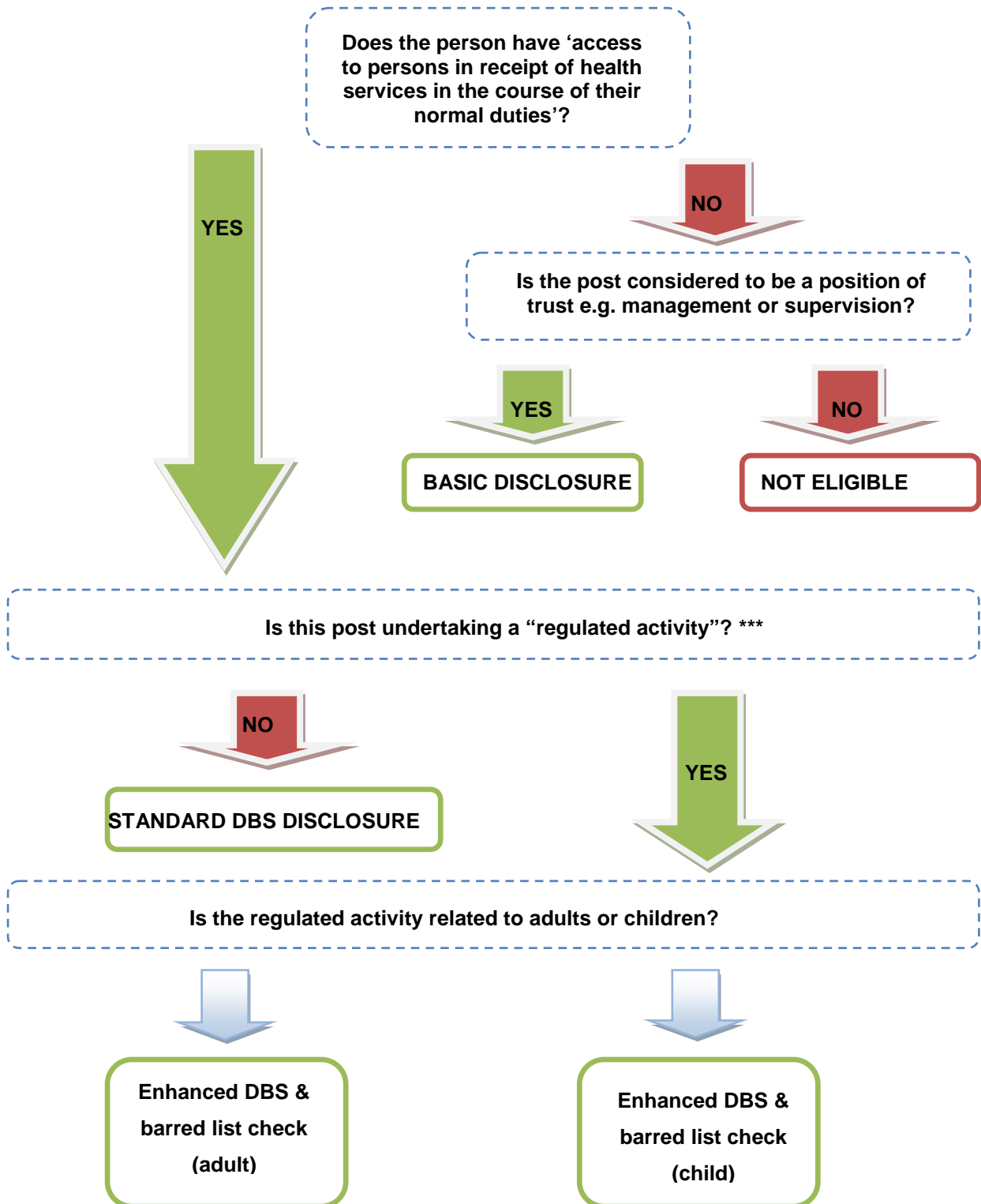
The Enhanced DBS check may also include checks of any information stored about the individual on any statutory lists as set out below:

Enhanced DBS and Barred List Check (Child) includes information from the DBS Children's Barred List and is only available for those individuals engaged in regulated activity with children and a small number of posts as listed in the Police Act regulations, for example, prospective adoptive parents

Enhanced DBS and Barred List Check (Adult) includes information from the DBS Adult's Barred List and is only available for those individuals engaged in regulated activity with adults and a small number of posts as listed in the Police Act regulations

DISCLOSURES AND BARRING SERVICE FLOWCHART

This flowchart is to offer guidance on whether a DBS check is required.



***Undertakings that fall within the definition of Regulated Activities include:

This is a precedent letter only and for general guidance only. You should ensure that you complete all the missing information where indicated within the square brackets or delete as appropriate. If you are unsure about any matters referred to within this letter, it is recommended that you seek legal advice.

Activities relating to children comprising:

- Unsupervised activities: teaching, training, care, supervision or driving a vehicle for children;
- Working in schools, children's homes, childcare premises;
- Personal care (e.g. washing, dressing etc);
- Health care (even if supervised by a professional);
- Registered child-minding and foster carers.

Activities relating to adults comprising:

- Health care (even if supervised by a professional);
- Personal Care, including:
 - Physical assistance (e.g. with eating, washing, dressing etc) due to an adult's age, illness or disability;
 - Prompting AND Physical assistance (as above) for an adult who cannot make the decision to physically care for themselves because of their age, illness or disability;
 - Training an adult in their own physical assistance because of their age, illness or disability.
- Social care by a social worker;
- Assistance with money, bills, shopping etc. because of age, illness or disability;
- Assistance in the conduct of their personal affairs (e.g. a Lasting Power of Attorney);
- Transporting an adult from their place of residence to a place where they have received/will receive health/social/personal care because of their age, illness or disability.

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